



AMBRO Manufacturing Return & Refund Policy

Due to the nature of custom decorated and or created items and apparel, we do not accept returns or exchanges of any items unless the merchandise is grossly misprinted, materially flawed, or defective. In addition, please note that sizing can vary between manufacturers and styles. If you have any questions about how a garment may fit, or to purchase a sample product, please contact us at **(908) 806-8337**.

For all prototypes and/or one-of-a-kind custom samples, we offer no refunds regardless. Even if the sample or prototype does not meet your satisfaction, we do not offer refunds on samples & prototypes.

For any returns or refunds, you must pay initial shipping and return shipping of the item, any refund provided by us will only include the cost of the item. We do not reimburse shipping charges.

You must request an RMA (Return Merchandise Authorization) number before making a return. To obtain an RMA call **(908) 806-8337** or send an email to Darren@AMBROmanufacturing.com.

Please be sure to let us know in your email the date of your purchase, what you would like to return and why you want to return it. The RMA number, once received, must be written in a conspicuous place on outside of the return parcel. Any returns without an RMA will be rejected.

What can't be returned:

- We are not responsible for the purchase of incorrect sizes and will not be able to accept returns for this reason once the garments are custom printed.
- We are not responsible for slight variation in color of garment or print color.
- Custom manufactured products.

If your items are misprinted, materially flawed, or defective in any way, please contact us within 14 days from receipt of merchandise and we will be happy to arrange for a return, reprint, or credit. Please provide your order number with all correspondence.

To return your items:

Send the package to:

AMBRO Manufacturing
6 Kings Court
Flemington, NJ 08822

Agreed To By _____

Date _____